Multi-State Fleet Response Working Group Briefing To..

North Atlantic Mutual Assistance Group (NAMAG)

Tuesday, October 28, 2014

Expediting Power Restoration Through Public-Private Partnership
Agenda

• What is the AHC & Fleet WG
  - Current AHC Capabilities
• Integrated Planning Framework
  - EC3 Meeting, Fleet Movement OPS Support Matrix
  - NEMA Mtg Oct 9, Demo Project
• Benefits of Fleet Movement initiative
• 2014 Objectives
• AHC/Fleet Movement Activity Since NAMA May Meeting
• Changing How We Do Information Sharing
• Chokepoints and Objectives
• CATEX Workshop Sept 4 – Fuel & Food
• Websites and Operational Products
• NEW - Fleet Open/Close Service
• Jan 2015 Annual Meeting in Phila, PA
• The Ask
• Q&A
What Is The AHC?

- State sanctioned 501(c)3 non-profit organization
- Formed in 2005 w/15,000+ Stakeholders
- Covers 9 States (NC, VA, WV, DC, MD, DE, PA, NJ, NY, New York City/NY, Newark/NJ, Philadelphia/PA, Baltimore/MD, Richmond/VA)
  - 60+ million citizens
  - Significant percentage of the nation’s critical infrastructure
  - Large portion of congressional leadership
  - Over 50% of all federal DHS/FEMA grant dollars that are issued annually
- Promotes Multi-State, Public/Private Planning, Education, Exercises, Operational Requirements & Solution Development
- Helps Business Get back To Business Faster Following Disasters
- Expedites Community & Economic Resilience
Current AHC Capabilities

• A Trusted… Brand, Steward of Information, and Public/Private Leadership Planning & Exercises
  ▪ Create/Support Regional Public/Private Initiatives. TTXs, Workshops
  ▪ Facilitate Regional Integrated Planning Framework w/Legal & Privacy Policy, WG Support, Conflict Resolution, Outreach, Education
  ▪ Produce Sector Planning, Training & Exercises
  ▪ Create Operational Solutions for Public/Private Sectors

• Products and Services
  ▪ Grants Fiduciary Agent, Grants Management & Audits
    ▪ Regional Procurements/Match Development, Program Administration, Governance, Contractor Acquisition/Management
  ▪ Regional Help Desk Service
    ▪ To Support Public/Private Sectors During Disasters
  ▪ Produce Contact Directories, Facilitated Introductions, Education, Work Around Processes to Solve OPS Issues on the Fly
  ▪ Social Media, Open/Closed, CATEX, Fleet Movement, PIV-I Pilot, 2014 Hurricane Season Page Products, EZPass Process
  Program and/or Project Management Capabilities
  Outreach and Collaboration Activities between State/Private Sector, Lifeline Sector Coordination, Sensitive Information Sharing, Information Sharing Tools and Initiatives, Current Initiatives in Transportation Evacuation Planning/Shelter-in Place/Regional Coordination Exercises

• People
  ▪ Provide Access to Senior Level Advisory Pool of Regional/National Partners, Public/Private Operational Leadership
AHC’s Trusted Public/Private Regional Integrated Planning Framework

Sector Participants
- Power
- Trans
- Telecom
- Food
- Water
- Medical
- Chemical
- Finance
- Retail

Private Sector Driven, Government Advises

Joint Integrated Activities

Integrated Planning

CATEX Annual EX Series

Joint Data / Products / Solutions

Public Sector WG
East Coast Corridor Coalition (ECCC)

Government Participants
- NCR (Washington DC)
- Philadelphia, PA
- Newark, NJ
- New York City
- Baltimore, MD
- States (NY, NJ, PA, DE, MD, WV, VA, NC)
- FEMA

Private Sector WG
Multi-State Fleet Response Working Group

Government Driven, Driven Sector Advises
Vision: Coordinated Disaster Management & Business Continuity

Multi-State Fleet Response

PRIVATE SECTOR OPERATIONS

- Your Workers
- Your Facilities
- Your Business Recovery

Disaster Business Continuity

Coordinated Efforts

Disaster Management & Business Continuity

“It is clear that we have common goals of protecting our citizens/your workers, our property/your facilities and the businesses, industries and critical infrastructure that makes our nation strong and allows your businesses to profit and grow.”

NJ State Official
March 2011

Public Sector Operations

- Our Citizens
- Our Properties
- Our Community Recovery

Disaster Preparedness, Response & Recovery

East Coast Corridor Coalition (EC3)
The AHC is a regional planning framework that houses the Multi-State Fleet Response Working Group which has members across the country, produces national solutions, partnerships & information sharing products to support expedited fleet movement across state lines, coordination with states, and rapid critical infrastructure restoration and resiliency.
Benefits of the Fleet Movement Initiative

- Sustained operational communications between public and private operations.
- Improved understanding of fleet movement “choke point” related issues and multi-state fleet movement & power restoration
- Improved operational coordination with state governments across large geographic region
- Expedited power and supply chain restoration and movement in a safe and legal way
- Access to a central repository of state information websites related to fleet movement for all sectors
- Coordination with other companies/sectors and trade associations already engaged in this process
- Ongoing coordinated requirements & solution development to sector operational issues
- Working with state and local government as partners
- Building key relationships between public and private sector operational leadership
- Reducing operational costs
2014 Working Group Objectives

• Training and Education
  – Educating people on the operational products, procedures, and benefits of them to the private & public sectors.

• Information Sharing & Technology
  – Explore policies, approaches, and technologies that can support secured information sharing

• Joint Exercises
  – Conducting tabletop exercises, drills, and the development of sector specific exercise modules

• Partnerships
  – Continue to identify operational partners that can expand the capabilities and resources of the Working Group

• Sustainment
  – Develop a sustainment plan to support the continued work of the Working Group

• Define Short-Medium-Long-Term Goals
  – Continue to define and prioritize the list of short, medium and long-term goals that address fleet movement choke points for all sectors (energy, transportation, telecommunications, supply chain, retail, finance, etc…)
North Atlantic Mutual Assistance Group
Activity Since May 2014 NAMAG Meeting

- 05/12/14 – MEMA Hurricane Preparedness
- 05/19/14 – FEMA region III, Government/Private Partnership
- 05/20/14 - National Homeland Security Conference 2014
- 05/21/14 – FEMA Region III Leadership Meeting
- 05/28/14 – Multi-State Fleet Response Webinar

- 06/10/14 – E-ZPass Meeting
- 06/24/14 - FEMA Leadership (Craig Fugate)
- 06/25/14 – US DOT Meeting

- 07/25/14 – DOE Meeting
- 07/31/14 – East Coast Corridor Coalition
- 08/01/14 - FEMA, DOE, AHC, EEI Meeting
- 08/25/14 – AHC Board of Directors Meeting at EEI

- 09/04/14 - CATEX Workshop
- 09/25/14 - Government/Private Partnership

- 10/09/14 - White House ISE (information sharing environment)
- 10/24/14 - DHS Public-Private Partnership Conference

- November/December – Public Sector Webinar on Declarations and Waivers
06/24/14 - FEMA Leadership (w/ Craig Fugate, Director)

DC Meeting with FEMA

FEMA Matrix
Webinars

• 05/28/14 – Multi-State Fleet Response Webinar
  • Discussed Weather types and why responses different
  • How is the fleet movement process initiated
  • Types of utility fleet movement
  • How do states support the private sector
  • etc

• 2014 (November/December) – Public Sector Webinar on Declarations and Waivers
  Will focus on explaining declarations, waivers
  • Who issues them
  • How to ask for them
  • When can you ask for one
  • For what purpose
  • How long it takes to get one
Changing How We Do Information Sharing

1. Focus on the purpose of sharing information and not the possible negative consequences.

2. Post Event consequences should not impact what needs to be done to get communities back to normal.

3. There will always be inquiries, investigations, and requirements.

4. Focus on operational information

5. Communicate as electric sector and not as individual companies, will be supportive to each utility

6. Take advantage of every opportunity to educate public sector on how the electric sector prepare, communicate, respond, and support

7. Change for the purpose of improving, not for the sack of change
AHC/Clearing – Public/Private Coordination

WHY WE NEED TO WORK TOGETHER

Delays in CMV movement negatively affect customers and constituents. This is a common concern for both the public and private sector.

We can work together to reduce delays and return utility service to people, governments and businesses.

INTEGRATE OPERATIONAL PLANNING

OPERATE WITHOUT BORDERS

BUSINESS BACK TO BUSINESS
Regional Fleet Movement Coordination Initiative

Expediting Utility & Supply Chain Fleets Across State Lines

- First Wave of Fleet Movement
- Second Wave of Fleet Movement
Actual Private Sector Data Shared w/States

Fleet Movement Coordination Initiative

### MULTI-STATE FLEET MOVEMENT DATA

(This information is approximate and may change without notice)

<table>
<thead>
<tr>
<th>Responding Resources</th>
<th>US CAN</th>
<th>Pass Through States</th>
<th>Pass Through Possible Impacted States</th>
<th>Requesting Company</th>
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<tr>
<td><strong>States</strong></td>
<td><strong>Departure Date</strong></td>
<td><strong>ETA</strong></td>
<td><strong>Intra/Inter</strong></td>
<td><strong>FTE</strong></td>
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<td>Intra</td>
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<td>Intra</td>
<td>470</td>
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<td>12/7/2013</td>
<td>Intra</td>
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<td>Intra</td>
<td>230</td>
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<td>Intra</td>
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<td>12/06/13 pm</td>
<td>Intra</td>
<td>170</td>
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<td>South Carolina</td>
<td>12/5/2013</td>
<td>12/6/2013</td>
<td>Intra</td>
<td>100</td>
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<td>Alabama</td>
<td>12/5/2013</td>
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<td>Mississippi</td>
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<td>12/6/2013</td>
<td>Intra</td>
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<td>Florida</td>
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<td>12/6/2013</td>
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<td>Kansas</td>
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<td>12/6/2013</td>
<td>Intra</td>
<td>25</td>
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<td><strong>Total</strong></td>
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<td></td>
<td></td>
<td><strong>1579</strong></td>
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Dec 6th, 2013 Conf Calls/Email Summary: FEMA & DOE supported the outreach to states to join the calls, 18 states engaged in 3 conf calls, early detection of several state declarations, fleet movement enhanced, states educated on call process, recommendations for improved received
Questions

1. How is your fleet registered (Inter/Intra State)?

2. If in multiple states, are you moving resources across state lines faster and considered that as part of fleet movement?

3. Have you developed options for interstate travel as intra-state Co?

4. Have you looked at your size of convoys and travel?

5. Are your Fleet experts knowledgeable of this effort?

6. Do you know the cost of changing your registration?
DLC Lessons Learned - 09/05/14 Michigan

Duquesne Light Company (DLC) supplied assistance to Detroit Edison (10 Commercial Motor Vehicle).

DLC initiative to reduce travel impacts, when fleet replacements occur, are designed for interstate travel meeting the axle weights (on any one axle, twenty thousand pounds). All of the trucks except two were of this new design.

- Trucks are equipped with E-ZPass so tolls were not an issue
- Trucks are issued IFTA Stickers and the Non-IFTA stickers removed, when traveling across state lines to address Trip, Fuel permits.
  - Once the stickers are on the truck they stay on for the remainder of the year and additional stickers are purchased and held in reserve.
- Trucks weights (GVWR, excluding material but includes fuel and fluid) and heights (plus two inches) are stenciled in each truck for driver reference.

When getting on the Ohio Turnpike, 2 Digger Derricks, with full line bodies & corner mount boom pedestals of old designed and one new Material Handler, which was designed for interstate travel were denied access.

Pennsylvania Intra-state allows trucks to have 13,200 front axle and 23,000 rear axle gross bringing us to 36,200 GVWR on two axles.
- Ohio does not recognize 23,000 rear axle ratings and requires 3 axles.

NOTE - Federal law and regulations do not provide any authority to set aside or waive Federal weight requirements on the Interstate System.
- Weight laws on the Interstate System are actually State laws.
- Federal law - States must adopt and enforce Federal weight laws or lose Federal highway funds.
### Choke Point Solution Strategy

<table>
<thead>
<tr>
<th>Fleet Movement Choke Points</th>
<th>Requesting Redeploy Trip Release</th>
<th>Who’s Involved in Solutions?</th>
</tr>
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<tbody>
<tr>
<td></td>
<td></td>
<td>Short Term</td>
</tr>
<tr>
<td>Trip/Fuel/Weight Permits (Intrastate registration)</td>
<td></td>
<td>Private/Public</td>
</tr>
<tr>
<td>Weight Stations (Intra/Interstate registration)</td>
<td></td>
<td>Private/Public</td>
</tr>
<tr>
<td>Toll Roads/Bridges Effective pass through</td>
<td></td>
<td>Private/Public</td>
</tr>
<tr>
<td>Metro areas road congestion</td>
<td></td>
<td>Public</td>
</tr>
<tr>
<td>Road closures and conditions (511 websites)</td>
<td></td>
<td>Public</td>
</tr>
<tr>
<td>Responders Categories - (Mutual Assistance, Support Services such caterers, equipment, material delivery, fuel delivery, etc)</td>
<td>User Role</td>
<td>Private/Public</td>
</tr>
<tr>
<td>Fuel Availability</td>
<td></td>
<td>Private/Public</td>
</tr>
<tr>
<td>Border Crossing</td>
<td></td>
<td>Public</td>
</tr>
<tr>
<td>Credentialing and access cross state lines</td>
<td></td>
<td>Private/Public</td>
</tr>
<tr>
<td>Non-Decaled Vehicles responding</td>
<td></td>
<td>Private/Public</td>
</tr>
<tr>
<td>State waivers specifics information</td>
<td></td>
<td>Private/Public</td>
</tr>
<tr>
<td>State/Federal declaration communications</td>
<td></td>
<td>Private/Public</td>
</tr>
<tr>
<td>State Contact Information and Process</td>
<td></td>
<td>Private/Public</td>
</tr>
<tr>
<td>Line of Communications</td>
<td></td>
<td>Private/Public</td>
</tr>
</tbody>
</table>

**Trip - Travel for blue sky to catastrophic days**

**Responding Returning Trips**
Fleet Movement Chokepoints & Long-Term Objectives

Staying safe, legal, and paying required dues

1. All solutions are sustainable
2. No declarations required
3. No waivers required
4. Ability to move past weight stations legally
5. Utilize Toll Passes Lane legally
6. Ability to obtain information needed to move fleets (Hotels, Fuel, Security, Airports, etc)
7. Secure information exchange (PIV-I)
CATEX 2014

A multi-year annual exercise (drills & ttx’s) focused expediting power & supply chain restoration (food & fuel) along the i95 corridor between Richmond and New York City.
The Lifeline Sectors Response Coordination Workshop

Expediting Regional Information Sharing

September 4, 2014
Thank You To Our Supporters

Facility Hosts:

Lunch Sponsors:

Panelists:
Operational Products

Multi-State Fleet Response Working Group

2014 Hurricane Season Tools
This webpage provides several operational tools and resources to support the expediting of post-hurricane or large multi-state disaster response and recovery efforts.

Fleet Working Group Website

Common Weather Site: NOAA

Hours of Service Exemptions

Canadian Border Crossing Process

Expediting Thru Toll Stations

Regional Fleet Movement Coordination

Energy Liaison Guide

State Fleet Movement Requirements
Welcome to the Multi-State Fleet Response Working Group

The **Multi-State Fleet Response Working Group** is a private sector guided, public/private working group focused on supporting any efforts and organizations that can help expedite the movement of private sector repair and supply chain fleets and resources across multiple state borders in response to disasters.

Followers and Members of this working group include both private and public sector individuals who volunteer their time to engage in the important efforts to expedite the restoration of power, supply chains and other critical infrastructures that businesses and communities rely upon like water, food, shelter, communications, transportation, etc.

The Working Group uses a proven “system” developed by the All Hazards Consortium to support joint public/private “integrated” planning, training and exercises to improve the movement of private sector resources across state lines.

Participating sectors include:

- Energy (Electricity Distribution, Gas/Oil)
- Telecommunications
- Transportation (Rail, Roadways, Ports)
- Food & Supply Chain
- Water (Drinking Water & Waster Water)
- Retail
- Medical
- Manufacturing
- Banking & Finance
- Information Technology
- Chemical
- Defense Industrial Base
- Other related sectors

For more information about our nation’s critical infrastructure visit the Department of Homeland Security’s Office of Infrastructure Protection website:

http://www.dhs.gov/critical-infrastructure-sectors

**Website:**

[www.fleetresponse.org](http://www.fleetresponse.org)

**News & Alerts:**

[http://www.fleetresponse.org/home/subscribe/](http://www.fleetresponse.org/home/subscribe/)

**Email:** info@fleetresponse.com
FLEET OPEN/CLOSED SERVICE
Overview

Leveraging Sensitive Private Sector Operational Data To Inform Emergency Response & Business Continuity
### Overview

<table>
<thead>
<tr>
<th>Web Based Application</th>
<th>“Operational” Use Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Available 24/7/365</td>
<td>• Online Application Process Required</td>
</tr>
<tr>
<td>• Data Updated Hourly</td>
<td>• Closed to public</td>
</tr>
<tr>
<td>• Accessed via any Browser</td>
<td>• High performance standard</td>
</tr>
<tr>
<td>• View Only, No downloads</td>
<td>• Provide user account profile</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Private Business Locations *</th>
<th>Secured</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Covers U.S. (w/Hawaii), Puerto Rico &amp; Canada</td>
<td>• User account driven w/username &amp; password</td>
</tr>
<tr>
<td>• <strong>Fuel</strong> – BP, Chevron, Exxon Mobil, Conoco Phillips, Halliburton</td>
<td>• Closed to public search/access</td>
</tr>
<tr>
<td>• <strong>Food</strong> - Burger King, YUM Brands, Denny’s, Pizza Hut, Taco Bell, McDonald’s, Sonic, KFC</td>
<td>• Available only via Fleet Response Working Group Secure Information Portal</td>
</tr>
<tr>
<td>• <strong>Hotel/Hospitality</strong> - Best Western, Choice Hotels, Wyndham</td>
<td>• Data encrypted, view only</td>
</tr>
<tr>
<td>• <strong>Pharmacy</strong> – CVS, Walgreens</td>
<td></td>
</tr>
<tr>
<td>• <strong>Retail</strong> – Sears, Lowes</td>
<td></td>
</tr>
</tbody>
</table>

* Subject to change without notice

10/21/2014 www.fleetresponse.org
Overview - Continued

- **User License Required**
  - Individual User License required
  - Currently
    - One (1) license/person
    - View only
  - 12 months access, 24/7

- **Phased Roll Out**
  - Phase 1 - Online service as is
  - Phase 2 - Open service up to state/local government; Add finance, retail, medical sector data/locations; Add state/local relevant data sets
  - Phase 3 - Enhanced Security Option (PIV-I Identity Validation) for sharing more sensitive information
  - Phase 3 - Develop Smart Phone App
  - Phase 4 - Integrate into public/private exercises and planning, Online Inventory of Fuel, Medical Supplies, Food, etc..

- **Under Development Now**
  - Multi-State, Regional Virtual “Private Sector” Concierge Desk Services
  - Enhanced Security Option for “Sensitive” Information Sharing
Operational Benefits

• Reliability
  – Reliable Operational Data Source
  – Data Updated Hourly
  – Private Sector Maintained
  – Operational Users Only

• Daily Usage / Monitoring
  – Simple Interface
  – No Special Training Required
  – Tablet & SmartPhone Accessible
  – No special instructions for disaster usage

• Situational Awareness
  – Allows user to “visually gauge” geographic impacts of power outages
  – Identifies local/regional “open” locations for coffee, gas, diesel, fast food, supplies, hotel rooms, medical supplies, medications, etc…
  – Sync’s public and private sector user awareness of situation
  – Provides “trending” capability to quickly monitor increases/decreases in outages and closures

• Public Awareness
  – Keeps executives and leadership informed for their press conferences and public announcements
  – Keeps First Responders informed as they interface with citizens during disasters
  – Can support reporting and public announcements

* Subject to change without notice
September 8, 2014, 12:30pm ET
Detroit Power Outages Following Weekend Storms
2015 Annual Multi-State Fleet Response Meeting

- Thank you again, to PECO for sponsoring this meeting since 2011

- Multi-State Fleet Response Working Group Meeting

- Jan 13th and 14th in Philadelphia, PA

- Jan 13th – Agenda being developed - focused on training both public and private sector
  - E-ZPass, Fleet Movement Coordination, ELO, Border Crossing, Fleet Movement Matrix, Sustainable Framework

- Jan 14th - Agenda being developed - Annual Meeting consisting of Fleet movement update, three panels with audience interactions (Public, RMAG, Electric Associations)
What Can You Do?

Call to action:

- Visit the fleet website and sign up for the News and Alerts Service

- Become aware of and begin using the tools developed on the hurricane season webpage which you can get to from the homepage

- Participate in the January 14 fleet working group meeting in Philly and future CATEG exercises

There is a video on YouTube that explains each product on the hurricane page

Copy paste this into your web browser:

http://www.fleetresponse.org/resources/hurricane-season/
Questions/Contacts

Website:
www.fleetresponse.org

Email:
info@fleetresponse.com

News & Alerts:
http://www.fleetresponse.org/home/subscribe/

John Shaner - shanerjl@aol.com
Cell - 412-855-1566

Tom Moran - tom.moran@ahcusa.org
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Andy Tiao - TIAOA@coned.com
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